

Return Form for repairs / upgrades

Receiver: FLÖTER Verpackungs-Service GmbH, Einsteinstr. 2, 71254 Ditzingen-Heimerdingen, Deutschland

	Sender	Dealer
Customer No.		
Company		
Street		
ZIP/City/Country		
Contact Person		
Telephone		
E-Mail		

Number	Article	S/N	Purchase Date	Reason *

* please fill in the reason for return:

- | | |
|--|---|
| 01 Error message | 02 Meter preselection does not work |
| 03 Film is not transported | 04 Film jam |
| 05 Unit does not seal the film properly | 06 Machine does not heat up properly |
| 07 Machine takes too long to heat up | 08 Air blower defect |
| 09 Machine does not respond | 10 Upgrade |
| 11 Miscellaneous | |

What air cushion are you using? (f.e. PlantWave 7.1)

Ticket-/Order number (if present)

Exact error description:

- ☐ We need a replacement unit for the period of repair at a price of 39,-- EUR + VAT
- ☐ Our device is outside the warranty*. Please repair the machine for a flat rate of: AirBoy nano3 - 80,- EUR; AirBoy nano4 - 100,- EUR; AirWave1 - 140,- EUR, AirWavePRO - 160,-EUR, AirWave2 - 180,- EUR + (cost are plus VAT)**

The General Terms and Conditions (GTC) as well as the terms of payment of FLÖTER Verpackungs-Service GmbH available here: www.floeter.com/en/Shop-Service/Terms-and-Conditions/ are acknowledged by the contract partner.

* 12 months - Manufacturer's warranty from the moment the machine is received.

** Flöter Verpackungs-Service reserves the right to reject repairs at an all-inclusive price in the event of unreasonable expense

A completed return form enables a quick processing of your repair and saves unnecessary waiting time! Please add to the machine and send in advance to bestellung@floeter.com.

Place, Date, Company stamp, Signature